BCAIKAIR EARBUDS

User Manual & Quick Start Guide

What's in the Box

Your Bcaikair earbuds package includes:

- Bcaikair earbuds (Left and Right)
- Charging case
- USB-C charging cable
- 3 sets of silicone ear tips (Small, Medium, Large)
- User manual
- Warranty card

Technical Specifications

Feature	Specification
Bluetooth Version	5.3
Driver Size	10mm Dynamic Drivers
Frequency Response	20Hz - 20kHz
Battery Life (Earbuds)	8 hours per charge
Battery Life (with Case)	32 hours total
Charging Time	1.5 hours (earbuds), 2 hours (case)
Water Resistance	IPX7
Weight (per earbud)	4.5g
Weight (charging case)	45g
Supported Codecs	SBC, AAC

Getting Started

Initial Setup

1 Remove the earbuds from the charging case. They will automatically enter pairing mode (indicated by alternating blue and red LED lights).

2 On your device, go to Bluetooth settings and search for available devices.

3 Select "Bcaikair Earbuds" from the list of available devices.

4 Wait for the connection confirmation. The LED lights will turn solid blue when successfully connected.

5 Your earbuds are now ready to use!

Fitting Your Earbuds

For optimal sound quality and comfort:

- Choose the correct ear tip size (Small, Medium, or Large)
- Insert the earbuds gently and twist slightly to create a proper seal
- The earbuds should feel secure but not uncomfortable
- A proper fit is essential for noise isolation and bass response

Controls and Functions

Touch Controls

Action	Left Earbud	Right Earbud
Play/Pause	Single tap	Single tap
Next Track	-	Double tap
Previous Track	Double tap	-
Volume Up	-	Triple tap
Volume Down	Triple tap	-
Answer/End Call	Single tap	Single tap
Reject Call	Long press (2s)	Long press (2s)
Voice Assistant	Long press (3s)	Long press (3s)

LED Indicator Status

- **Blue flashing:** Connected and playing
- **Red flashing:** Low battery
- **Blue and red alternating:** Pairing mode
- **Solid blue:** Successfully connected
- **Red solid:** Charging
- **Green solid:** Fully charged

Charging

Charging the Earbuds

1 Place the earbuds in the charging case, ensuring they align with the magnetic charging pins.

2 The earbuds will automatically start charging (red LED indicates charging).

3 Green LED indicates the earbuds are fully charged.

4 Charging time: approximately 1.5 hours for full charge.

Charging the Case

1 Connect the provided USB-C cable to the charging port on the case.

2 Connect the other end to a USB power source (computer, wall adapter, etc.).

3 The case LED will show red while charging and green when fully charged.

4 Charging time: approximately 2 hours for full charge.

> ⚠ **Charging Safety Tips**
>
> - Use only the provided USB-C cable or certified alternatives
> - Do not charge in extreme temperatures (below 0°C or above 45°C)
> - Ensure charging contacts are clean and dry
> - Do not overcharge - disconnect once fully charged

Advanced Features

Automatic Ear Detection

Your Bcaikair earbuds feature smart sensors that automatically:

- Pause music when you remove an earbud
- Resume playback when you put the earbud back in
- Turn off when placed back in the charging case

Noise Isolation

The passive noise isolation design helps reduce ambient noise by up to 25dB when properly fitted with the correct ear tip size.

Multi-Device Connection

Your earbuds can remember up to 8 previously paired devices and will automatically connect to the last used device when turned on.

Troubleshooting

Problem	Solution
Earbuds won't pair	• Reset earbuds by holding both touch panels for 10 seconds • Clear Bluetooth cache on your device • Ensure earbuds are in pairing mode (alternating blue/red LED)
Poor sound quality	• Check if correct ear tip size is being used • Ensure proper seal in ear canal • Check Bluetooth connection strength • Clean earbuds and charging contacts
One earbud not working	• Reset both earbuds • Check charging contacts for debris • Ensure both earbuds are fully charged • Re-pair the earbuds with your device
Short battery life	• Check if earbuds are properly seated in charging case • Reduce volume level • Turn off unused features • Replace if battery is degraded after extensive use
Charging issues	• Clean charging contacts with dry cloth • Try different USB-C cable • Check power source • Ensure proper alignment in charging case
Connection drops	• Stay within 10m range of device • Remove interference sources • Update device Bluetooth drivers • Reset network settings if needed

Maintenance and Care

Cleaning Instructions

- Use a soft, dry cloth to clean the earbuds and charging case
- For stubborn dirt, use a slightly damp cloth (water only)
- Clean ear tips regularly with mild soap and water, dry completely before reattaching
- Use a soft brush to clean charging contacts
- Never use harsh chemicals, alcohol, or abrasive materials

Storage

- Always store earbuds in the charging case when not in use
- Keep in a cool, dry place away from direct sunlight
- Avoid extreme temperatures (-10°C to 60°C storage range)
- If storing for extended periods, charge to 50% capacity first

⚠ **Important Safety Information**

- Do not expose to water beyond IPX7 rating (no swimming or diving)
- Keep away from children under 3 years (choking hazard)
- Do not disassemble or attempt to repair
- Discontinue use if you experience ear discomfort or hearing issues

- Be aware of your surroundings when using in traffic or public areas

Warranty Information

Your Bcaikair earbuds are covered by a 12-month limited warranty from the date of purchase. The warranty covers:

- Manufacturing defects
- Battery performance issues (within first 6 months)
- Charging case malfunctions

Warranty does not cover:

- Physical damage from drops, impacts, or misuse
- Water damage beyond IPX7 specifications
- Normal wear and tear
- Damage from unauthorized modifications or repairs

Contact Information

For technical support, warranty claims, or general inquiries:

- **Website:** https://bcaikair.org/
- **Email:** support@bcaikair.org
- **Phone:** 1-800-BCAIKAIR (1-800-224-4524)
- **Support Hours:** Monday-Friday, 9 AM - 6 PM EST